



Dear Parents/Carers,

I hope this communication finds you well.

We wanted to update you that unfortunately our start date is being pushed back to Monday 4th November 2024, we hope you understand that finding the right people to run the club takes time and there are processes that we have to follow.

At In2Care, we provide a high-quality Wrap Around Provision for children aged 4-11 in Primary Schools in Berkshire and Surrey. We offer Breakfast Clubs, After School Clubs and Holiday Camps.

We have a fantastic reputation and have excellent relationships with our Partnered Schools, the Teaching teams we work with, the families who we support, our teams, and most importantly... the children in our care!

Bookings will be LIVE from Friday 4th October 2024.

Head to our website www.in-2-care.com and go to 'Book here'.

To make a booking follow this quick guide:

- 'Create an Account'
- Make yourselves familiar with our Terms & Conditions
- Add 'Purley CoE Primary School' as your centre
- Add your Child(ren) to your Account
- Ensure all consents, contacts, collectors, medical, diet and doctors' information inputted is complete and accurate
- Click 'Book Activity' to create a Booking
- Select the dates you require and head to the checkout!
- Choose to make a payment via Debit/Credit Card, Childcare Vouchers/Tax-Free Childcare, or an Instalment Plan.

It's super easy once you've created your account! Please don't hesitate to contact our friendly team by sending as an email at info@in-2-care.co.uk or by calling 01344 609934.



@IN2CARECLUB



info@in-2-care.co.uk



www.in-2-care.com



Flexible Payment Options

We understand that affordability may be of concern for families in the current climate.

Our flexible payment options offer families several ways to make payments manageable. Our system can offer instalment plans, we accept Tax-Free Childcare and Childcare Vouchers as forms of payment as we strive to make our childcare services available for families.

You can find out more about the new government schemes to help with childcare costs at <https://www.gov.uk/government/news/tax-free-childcare-10-things-parents-should-know>

Frequently asked questions

Does In2Care Provide a food for my child?

The After School club snack is a substantial snack, and not a 'tea'. Please note we are a Nut-Free site.

What can my child do at a session?

Our sessions all about having time to unwind, relax, and have fun! Our approach to our Clubs is all about Children's Choice and being a Child-led provision. A typical session will include a substantial and yummy Snack Time, to refuel after a day at school. There are opportunities to catch up with friends (or make new ones!), play board games, complete puzzles, get involved with construction play, drawing, reading, arts & crafts and outdoor play, games and challenges!

How will my child get to the After School Club?

The School Office will receive our daily registers at 12.30pm and will notify the Class Teachers of who is in attendance of After School Club on that day.

How will I collect my child from the After School Club?

We have a 4.15pm or a 6.00pm collection time. Our site number will be on the school gate. Simply save our site number and call us letting us know who you are collecting. Please note that these are the end times of our sessions and is the latest time to be leaving with your child, not when you should be arriving.



@IN2CARECLUB



info@in-2-care.co.uk



www.in-2-care.com



What happens if someone else needs to pick up my child?

Only contacts listed as a Collector on your account can pick up your child. You can easily amend this by logging into your account. Any person collecting your child must be over 16 years of age.

What if I am late collecting my child?

We ask that you aim to collect a few minutes before the session finish time to allow for a handover at the gate. If you are late, our late fees are £10 per 15 minutes, per child.

My child is going to be absent, or I need to cancel a session, what should I do?

You can cancel your sessions through the booking system. Please note we require 48 hours' notice for changes to sessions, or to receive credit on your account.

Is there a booking deadline for After School Club sessions?

You can book online up to 12:00pm on the same day, if there is availability. Always call our office team for last minute availability and we will always help you.

Does my child need to bring anything with them?

No. Please ensure any items brought to our club are clearly labelled. Please ensure children do not bring any valuable toys or belongings with them.

What ratio do In2Care work with?

We work on a 1:10 Adult to child ratio.

Who will be working with my Child(ren) After School Club sessions?

Everyone that is employed by In2Care are cleared with the Disclosure and Barring Service (DBS) with a Fully Enhanced DBS, and on the Update Service for this. Our team are thoroughly trained through our Induction Programme which covers Safeguarding and Child Protection, Activity and Session Delivery, Food Hygiene, Behaviour Management and Health & Safety. There will always be at least one Paediatric First Aider at each session.

I'm worried about how reliable this service is, will you ever cancel?

We will never cancel a session. Even during tricky times with Covid/Isolation times in the past, we have never cancelled a session. We are the most reliable Childcare service a school will ever work with, and we are very confident saying this!



@IN2CARECLUB



info@in-2-care.co.uk



www.in-2-care.com



Meet our Head Office Team

As our team expands (Onboarding and Safer Recruitment Checks are pending), we will notify you and do introductions at the gate.

Our Team looks forward to meeting you and your child(ren) from November. For now, please meet our Head Office Team. We are always on hand to support.



CJ, Director



Leanna, Operations Manager



Jo, Area Manager



Abby, Quality Assurance

Contact and Support

Please don't hesitate to contact us with any queries you may have.

Reach us by email, or by phone. (info@in-2-care.co.uk, 01344 609934).

Our Office hours are:

Monday – Friday 9.00am-6.00pm (Term Time)

Monday – Friday 9.00am-4.00pm (School Holidays)

For now, we hope your child(ren) have had a great start to the Autumn Term and we look forward to meeting you very soon!



@IN2CARECLUB



info@in-2-care.co.uk



www.in-2-care.com